



Professional Certificate in Strategic Public Administration

Training Brief: This course will provide those involved in the public sector and service delivery with a clear understanding of the nature, evolution and challenges of public administration. Interactive learning will support participants' understanding of key issues in public administration such as leadership, organizational change and human resource management. By applying strategic planning methodologies throughout the training, participants will leave equipped to meet citizens' needs in an accountable, financially responsible and well-communicated manner.

Training outcome

After completing this course, participants will be able to:

- Develop, construct and implement strategic plans
- Lead effective organizational change
- Apply the key principles of public sector financial management and budgeting
- Improve governance and accountability processes and systems
- Analyze, enhance and evaluate performance
- Deliver services that better meet citizen and stakeholder needs
- Create more efficient public services

Target Group

The course targets public servants and all interested individuals in public administration matters

Coverage

DAY	DETAILS
3 -Days Training	<ul style="list-style-type: none">▪ Public policy and governance▪ Global governance and public administration▪ Integrity, Transparency and Accountability▪ Leadership and public service▪ Strategic tool for public administration▪ Managing organization change

Award Upon Completion

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